

EXT 1265  
**Uniden**<sup>®</sup>



digital spread spectrum  
**900MHz cordless**  
WITH INTERCHANGEABLE FACE PLATES

owner's manual

[www.uniden.com](http://www.uniden.com)

# Contents

Welcome / Features / Terminology Controls and Functions	3	Chain Dialing	31
<b>Getting Started</b>		Mute (base)	32
Checking the package contents	5	Selecting a different channel	32
Setting up the phone	6	Tone Dialing Switch-over	32
<b>Caller ID Options</b>		<b>Caller ID Features</b>	
Setting Caller ID options	12	Caller ID	33
Ringer volume setup	14	When the telephone rings	33
Handset ringer tone setting	14	Viewing the Caller ID Message list	34
Distinctive ringer setup	15	Deleting information from the Caller ID list	35
Selecting a language	16	Using the Caller ID list	36
<b>Basics</b>		Using "Caller ID on call waiting" service	38
Making and receiving calls	17	Call waiting deluxe features	39
Redialing a call	19	<b>Advanced Calling Features</b>	
Traveling out-of-range	20	Accessing Advanced calling features	40
Using One Touch Voice Mail Access	21	Pre-programmed calling features	41
<b>Memory Dialing</b>		Adding new features	43
Storing phone numbers, names and distinctive ring	23	<b>Additional Information</b>	
Making calls with memory dialing	25	Changing the digital security code	45
Editing or erasing a stored name, phone number or distinctive ring	27	Changing the face plate	46
<b>Telephone Features</b>		Headset installation	46
3-way conferencing	29	Installing the beltclip	47
Intercom/page Feature	30	Maintenance	47
Call Transfer Feature	31	Note on power sources	48
		Troubleshooting	49
		General information	50
		Precautions & Warranty	51
		Index	53

## Welcome

Congratulations on your purchase of the Uniden EXT1265 cordless telephone. This phone is designed and engineered to exacting standards for reliability, long life and outstanding performance.

**Note: Some illustrations in this manual may differ from the actual unit for explanation purposes.**

## Features

- 900 MHz Extended Range
- 2-way Intercom
- Caller ID and Call Waiting Caller ID
- Advanced Calling Features
- 70 Number Caller ID Memory
- 30 Number Memory Dialing
- Last 3 Number Redial
- Trilingual Language Option
- Flash and Pause
- Tone/Pulse Dialing
- 10 Day Standby Battery Life
- 6 Hour Talk Time
- Handset Earpiece and Ringer Volume Control
- Speakerphone
- Distinctive Ring Options
- Visual Message Waiting Indicator

## Terminology

**AutoTalk™** allows you to answer a call by just removing the handset from the base.

**AutoStandby™** allows you to hang up by simply returning the handset to the base.

**Random Code™** protects you against misbilled calls, which might result from your phone being activated by other equipment. *Random Code* digital security automatically selects one of approx. 65,000 digital security codes for the handset and base. Also, **AutoSecure™** electronically locks your phone when the handset is in the base.

**Digital Spread Spectrum Technology** utilizes a “wider frequency band” vs. a “single narrow band” used in standard digital transmissions. The result is a more secure conversation with the clarity of digital sound, extended range, and minimal interference from other cordless phones.

**Standby Mode** - The handset is not in use, is off of the base, and **(talk)** has not been pressed. A dial tone is not present and the display is blank.

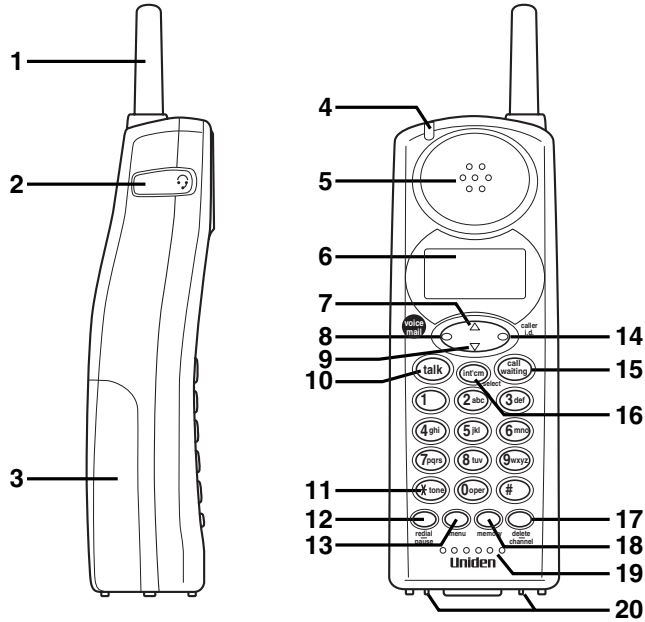
**Talk Mode** - The handset is not on the base and **(talk)** has been pressed enabling a dial tone. **Talk** appears on the display.

**Be sure to visit our web site: [www.uniden.com](http://www.uniden.com)**

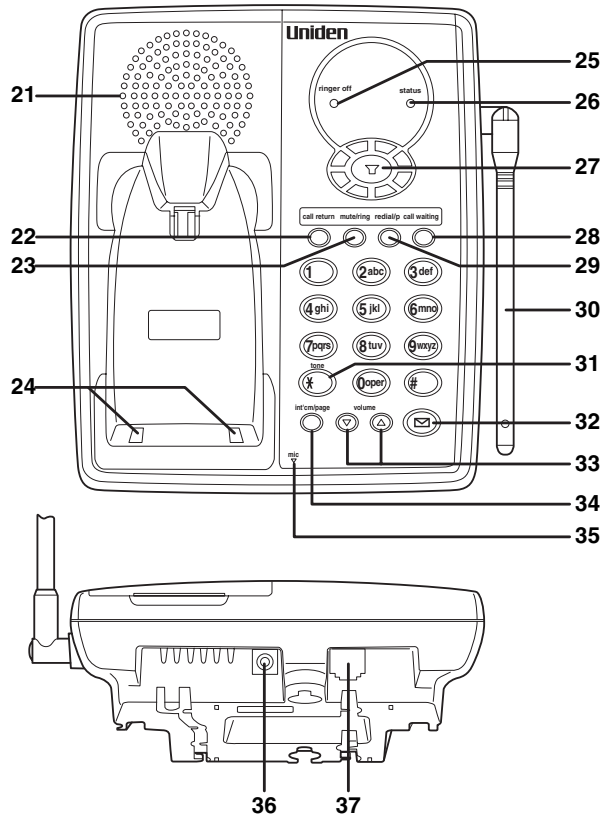
Uniden® is a registered trademark of Uniden America Corporation.

AutoTalk, AutoStandby, UltraClear Plus, Random Code, and AutoSecure are trademarks of Uniden America Corporation.

# Controls and Functions



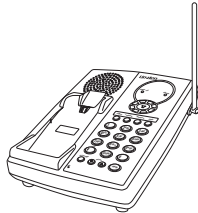
1. Handset Antenna
2. Headset Jack Cover
3. Handset Battery Compartment
4. Voice Mail Waiting Indicator
5. Handset Earpiece
6. LCD Display
7. Volume Up Key
8. Voice Mail Key
9. Volume Down Key
10. Talk Key
11. \* /Tone Key
12. Redial/Pause Key
13. Menu Key
14. Caller ID Key
15. Call Waiting Key
16. Intercom/Select Key
17. Delete/Channel Key
18. Memory Key
19. Handset Microphone
20. Handset Charging Contacts



- 21. Base Speaker
- 22. Call Return Key
- 23. Mute/Ring Key
- 24. Base Charging Contacts
- 25. Ringer Off LED
- 26. Status LED
- 27. ▽ (Talk Key)
- 28. Call Waiting Key
- 29. Redial/Pause Key
- 30. Base Antenna
- 31. \* /Tone Key
- 32. Voice Mail Key
- 33. Base Speaker Volume Keys
- 34. Intercom/Page Key
- 35. Base Microphone
- 36. DC Power Input
- 37. Phone Jack

# Checking the Package Contents

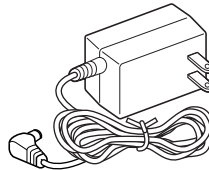
Make sure you have received the following items in the package.  
If any of these items are missing or damaged, contact the Uniden Parts Department (see below).



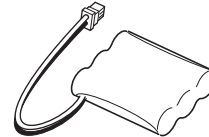
• Base unit



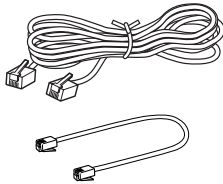
• Handset



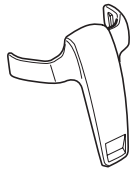
• AC adapter



• Rechargeable battery pack



• Telephone line cord



• Beltclip



• Face plate

- This Owner's Manual
- Other Printed Material

## Uniden Parts Department

(800) 554-3988

Hours: M-F 7:00 AM to 5:00 PM CST.

Be sure to visit our web site: [www.uniden.com](http://www.uniden.com)

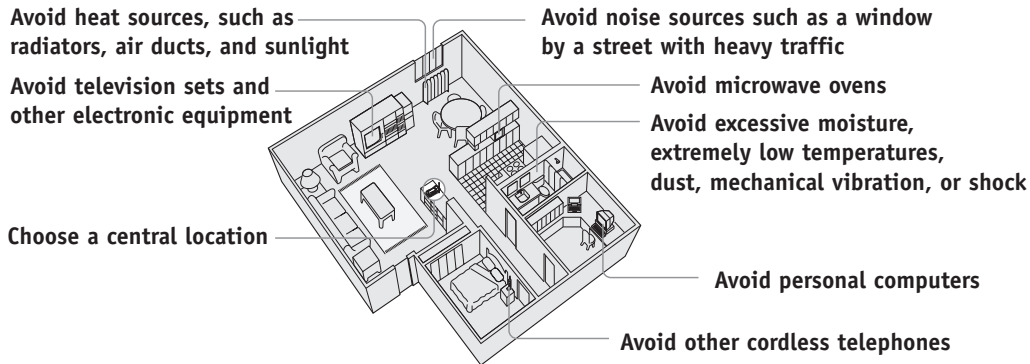
# Setting up the Phone

## Do the following steps:

- A. Choose the best location
- B. Install the battery pack
- C. Connect the base unit
- D. Choose the dialing mode

### A. Choose the best location

Before choosing a location for your new phone, read the INSTALLATION CONSIDERATIONS included in the PRECAUTIONS AND IMPORTANT SAFETY INSTRUCTIONS. Here are some important guidelines you should consider:

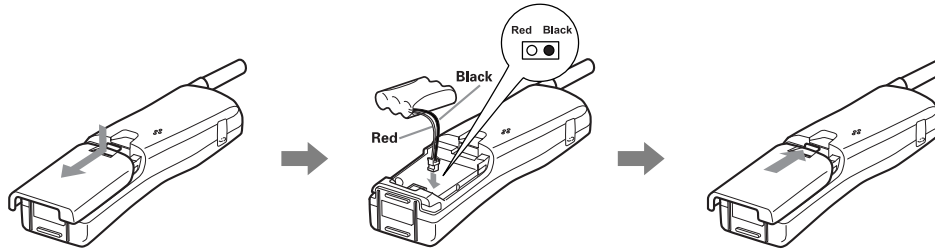


- The location should be close to both a phone jack and a continuous power outlet that is not switchable.
- Keep the base and handset away from sources of electrical noise such as motors, microwave ovens, and fluorescent lighting.
- Be sure there is sufficient space to raise the base antenna to a vertical position.
- The base can be placed on a flat surface such as desk, tabletop, or mounted on a standard wall plate.



## B. Install the battery pack

Place the handset on the base unit and charge the battery pack for at least 15-20 hours before plugging the phone line into your phone.



### Battery use time (per charge)

From fully charged:

- 6 hours continuous use.
- 10 days when the handset is in the standby mode.

### Low battery alert

If the phone is not in use, "Low Battery" appears on the LCD and none of the keys will operate. If the phone is in use, "Low Battery" flashes and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.

Low Battery

note

- Use only the Uniden Battery supplied with your phone. Replacement batteries are also available through the Uniden Parts Department (See page 50) or [www.uniden.com](http://www.uniden.com)
- Even when the battery pack is not being used, it will gradually discharge over a long period of time. For optimum performance, be sure to return the handset to the base unit after each telephone call.
- If you must replace the battery pack during a telephone call, complete the replacement of the battery pack within 30 seconds, and you can return to the original call.



Place the power cord so that it does not create a trip hazard or where it could become chafed and create a fire or electrical hazard.



The handset can be placed face up or face down in the base for charging.



If your telephone outlet isn't modular, contact your telephone company for assistance.

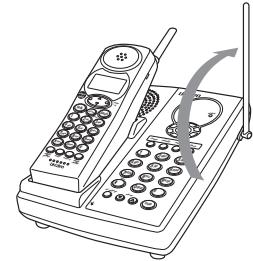
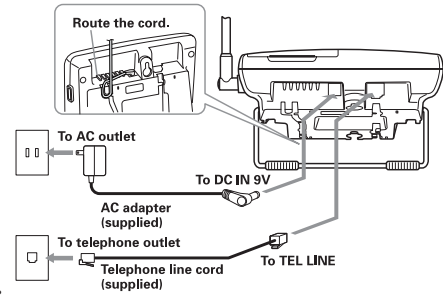
## C. Connect the base unit

- 1 Connect the AC adapter to the **DC IN 9V** jack and a standard 120V AC wall outlet.
- 2 Set the base on a desk or tabletop, Pull out the stand for base support and place the handset on the base unit as shown.
- 3 Raise the antenna to a vertical position.
- 4 Make sure the **status** LED is lit. If the LED does not light, check to see that the AC adapter is plugged in.

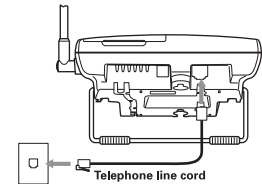


- Use only the supplied AC adapter. Do not use any other AC adapter.
- Connect the AC adapter to a continuous power supply.

- 5 Connect the telephone line cord to the **TEL LINE** jack and a telephone outlet once the handset is fully charged.



Modular



## D. Choose the dialing mode

Most phone systems use tone dialing, which sends DTMF tones through the phone lines. However, some phone systems still use pulse dialing such as in rural areas. The default setting is tone dialing. Depending on your dialing system, set the mode as follows:

### Base setting only

- 1 Press and hold **call waiting** until you hear a confirmation tone.
  - 2 To set the dial mode for pulse dialing, press **#**. Or to set the dial mode for tone dialing, press **\*tone**. A confirmation tone sounds to indicate the setting is complete.
- If you are not sure of your dialing system, set for tone dialing. Make a trial call. If the call connects, leave the setting as is, otherwise set for pulse dialing.
  - If your phone system requires pulse dialing and you need to send the DTMF tones for certain situations during a call, you may “switch-over” to tone dialing (refer to “Tone Dialing Switch-over” on page 32).



note


Make sure your battery pack is fully charged before choosing the dial mode.

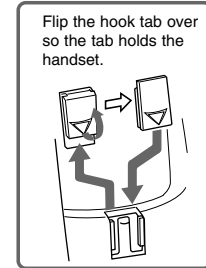


DO NOT use an outlet controlled by a wall switch.

## Mounting the Base Unit on a Wall

### Setting the handset retainer clip for wall mounting

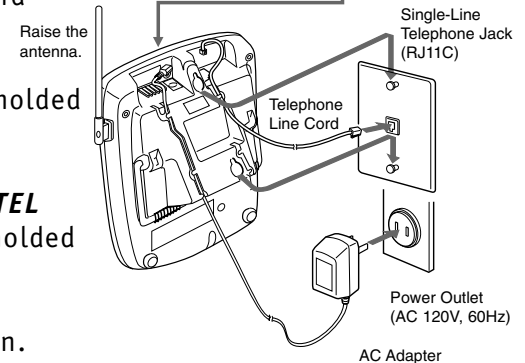
- 1 On the base unit, pull the handset retainer clip out of the slot and rotate it clockwise 180 degrees.
- 2 Flip the retainer clip from front to back. Slide it back into the slot so that the lip of the retainer is up and the  is down. The retainer holds the handset in place.



### Standard wall plate mounting

This phone can be mounted on any standard wall plate.

- 1 Route the AC adapter cord inside the molded wiring channel as shown.
- 2 Plug the telephone line cord into the **TEL LINE** jack. Route the cord inside the molded wiring channel as shown.
- 3 Raise the antenna to a vertical position.
- 4 Align the mounting slots on the base with the mounting posts on the wall. Then push in and down until the phone is firmly seated.



## Direct wall mounting

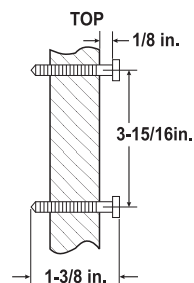
If you don't have a standard wall plate, you can mount your phone directly to the wall. Before doing this, consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
- Try to mount your phone within 5 feet of a working phone jack to avoid excessive cord lengths.
- Make sure the wall material is capable of supporting the weight of the base and handset.
- Use #10 screws (minimum length of 1-3/8 inches) with anchoring devices suitable for the wall material where the base unit will be placed.

1 Insert two mounting screws into the wall, (with their appropriate anchoring device), 3-15/16 inches apart. Allow about 1/8 of an inch between the wall and screw heads for mounting the phone.

2 Set the retainer clip if necessary.

3 Refer to steps 1 through 4 on page 10 to mount the telephone.





You must subscribe to Caller ID on Call Waiting in order to use this feature.

## Setting Caller ID Options

There are three Caller ID setup options available;



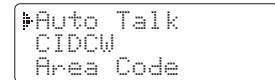
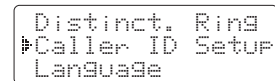
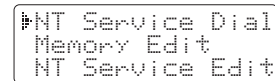
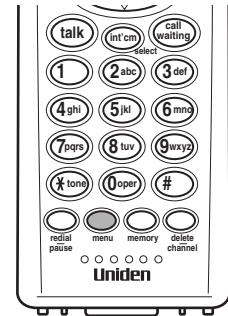
**AutoTalk™** allows you to answer the phone without pressing the **(talk)** button. If the phone rings when AutoTalk is on, simply remove the handset from the base and the phone automatically answers the call. Or if the handset is not on the base, press any key to answer the call. If the phone rings when AutoTalk is off, you must press **(talk)** to answer the call.



**Caller ID on Call Waiting (CIDCW)** performs the same as regular Caller ID on a call waiting number. Call waiting options allow you to handle call waiting calls in seven different ways. (See page 39.)

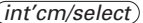
**You must subscribe to Call Waiting Deluxe from your phone company in order to use this feature.**

To change your Caller ID options:

- 1 When the phone is in the standby mode, press **(menu)**. The following screen appears.
- 2 Press **(v)** to move the pointer to "Caller ID Setup". Then press **(int'cm/select)**.
- 3 Use **(u)** or **(v)** to move the pointer to the selection that you would like to change, then press **(int'cm/select)**.





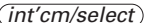
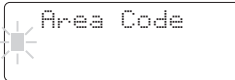
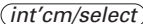


- 4 Use  and  to move the pointer between "Auto Talk On" or "Auto Talk Off". For "CIDCW", choose "CIDCW On", "CW Options" or "CIDCW Off" depending upon the type of service to which you subscribe.


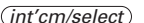
Press  to make your selections and a confirmation tone will sound. To complete the setting, make sure to return the handset to the base.

## Entering your Area Code

If you enter a 3-digit area code number in the "Area Code" option, your local area code does not appear in Caller ID messages. For calls received from outside your local area code, you will see a full 10-digit number.

- 1 When the phone is in the standby mode, press .
- 2 Press  to move the pointer to "Caller ID Setup". Then press  to select. The Caller ID setting screen appears.
- 3 Use  to move the pointer to "Area Code", then press .
- 4 Use the number keypad (0 to 9) to enter the 3-digit area code. 
- 5 Press , and a confirmation tone will sound.

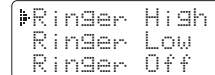
note

- If your calling area requires 10-digit dialing, do not program this option.
- When the area code has already been stored in memory, the stored area code will be displayed. To change it, use the  and number keypad to enter the new area code.
- To complete the setting, press  then return the handset to the base unit.

# Ringer Volume Setup

## Handset ringer volume setting

- 1 When the phone is in the standby mode, press **menu** .
- 2 Press **▼** to move the pointer to "Ringer Volume"  
Then press **int/cm/select** to select.
- 3 Press **▲** or **▼** to move the pointer through the ring settings.
- 4 Press **int/cm/select** to complete the ringer volume setting and you will hear the confirmation tone. Then the handset returns to the menu screen.



A rectangular screen with a black border displaying three lines of text: "Ringer High", "Ringer Low", and "Ringer Off". A small arrow points to the first line.

## Base ringer volume setting

- 1 When the phone is in standby mode, press **mute/ring** .
  - 2 By pressing **mute/ring** multiple times, the ringer options (high, low, off) will sound.
- If "Ringer Off" is selected the ringer off LED will light.

# Handset Ringer Tone Setting

- 1 When the phone is in the standby mode, press **menu** .
- 2 Press **▼** to move the pointer to "Ringer Tones".



Then press **(int'cm/select)** .

You can choose from 8 ringers or 10 melodies:

- Ringer [A - H]
- Melodies [Home Sweet Home, Sweetheart, Aura Lee, Beethovens #9, When Irish Eyes, Merry Christmas, Old MacDonald, Twinkle Twinkle, For Elise, Aloha Oe]

```
Ringer A
Ringer B
Ringer C
```

3 Press **(▲)** or **(▼)** to move the pointer and you will hear the ringer or the melody as you scroll through the options.

4 Press **(int'cm/select)** and you will hear a confirmation tone.

## Distinctive Ringer Setup

If you have set multiple memory locations with distinctive rings, switching the setting to “Distinctive Off” will result in no distinctive ringing. All incoming calls will have a normal ring tone. Switching to “Distinctive On” will activate all programmed distinctive ring memory locations.

1 When the phone is in the standby mode, press **(menu)** . Then press **(▼)** to move the pointer to “Distinct. Ring”.

2 Press **(int'cm/select)** to select “Distinct. Ring”.

3 Use **(▲)** or **(▼)** to select “Distinctive On” or “Distinctive Off”.

```
Distinctive On
▶ Distinctive Off
```

4 Press **(int'cm/select)** and you will hear a confirmation tone.



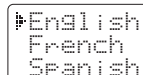
See **MEMORY DIALING** for more details regarding the Distinctive Ring setup on page 24.

## Selecting a Language

1 When the phone is in the standby mode, press **menu**.

2 Press **▼** to move the pointer to "Language".

Then press **int'cm/select** to select. The Language setting screen appears.






```
#English
French
Spanish
```

3 Use **▲** or **▼** to move the pointer to the desired selection.

Then press **int'cm/select** to complete the setting and you will hear a confirmation tone.

# Making and Receiving Calls

	From the Handset	From the Base
To answer a call	<p><b>Handset On the Base</b> Pick up the Handset (When the Auto Talk is set to on) or press <b>(talk)</b> .</p> <p><b>Handset Off the Base</b> Press <b>(talk)</b> .</p>	Press  (talk).
To make a call	<p>1) Press <b>(talk)</b> . 2) Listen for the dial tone. 3) Dial the number.</p> <p>OR</p> <p>1) Dial the number. 2) Press <b>(talk)</b> .</p>	<p>1) Press  (talk). 2) Listen for the dial tone. 3) Dial the number.</p>
To hang up	Press <b>(talk)</b> , or return the handset to the base (Auto Standby).	Press  (talk).



- The base microphone is located on the base. Position yourself as near to the base as possible and speak clearly.
- While in the standby mode, press **(delete/channel)** if you enter a wrong number. To delete all the numbers that you have entered, press and hold **(delete/channel)** until the display clears.
- While in the standby mode, you must press a key within 20 seconds or the phone will return to standby.

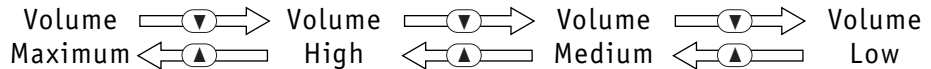
## Call Waiting

**Note: You must subscribe to Call Waiting service to use this feature.**

When a call is received during a telephone call already in progress, press *call waiting* to switch to the new call. If you also subscribe to Call Waiting on Caller ID, you will see the name and number of the caller in call waiting. (See page 38.)

## Adjusting Earpiece Volume

Pressing ▲ or ▼ during a call will change the earpiece volume. This setting will remain in effect after the telephone call has ended.



## Base Volume

Pressing ▲ or ▼ during a call will change the volume of the base.

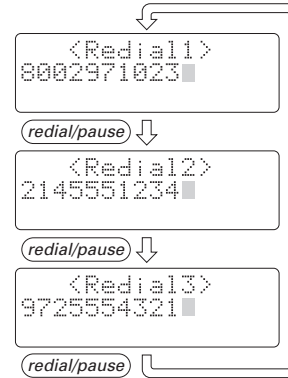
# Redialing a Call

The last three phone numbers dialed can be quickly redialed.

## Redialing from Standby Mode

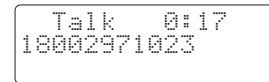
- 1 Press **redial/pause**. The phone number that was last dialed appears on the display.
- 2 Press **redial/pause** again. Each press of **redial/pause** will display one of the last three numbers dialed.
- 3 Press **talk**. "Talk" appears on the display, then the volume setting is displayed.
- 4 The selected number is dialed. After about 5 seconds, the call-time display appears.
- 5 To hang up, press **talk** or return the handset to the base. The call-time will be displayed for about 5 seconds.

Most recent



## Redial from Talk Mode




- 1 Press **talk**. "Talk" and the volume setting appear on the display.
- 2 Press **redial/pause**. The last number dialed will be displayed and redialed.
- 3 To hang up, press **talk** or return the handset to the base. The call-time will be displayed for about 5 seconds.

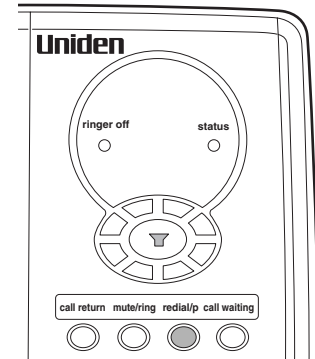


- If the number exceeds 32 digits, only the first 32 digits are retained for redial.

- Only the last number dialed can be accessed after **talk** has been pressed.

## From the base


- 1 To call the last number dialed from the base, press  (talk key).
- 2 Press . The last number dialed from the base is redialed.
- 3 To hang up, press  (talk key).



## Traveling Out-of-Range


During a call, as you begin to move your handset too far from your base unit, noise increases. If you pass the range limits of the base unit, your call will terminate within 30 seconds.

# Using One Touch Voice Mail Access



If you subscribe to voice mail service, you can use your EXT1265 to access your voice mailbox. The message light on the base and handset of your phone flashes whenever you have messages waiting in your voice mailbox. Just program the *(voice mail)* or  key with your access number and you can get your messages at the touch of a button. (The voice mail service provider will supply you with the access number. This number may be simply a phone number. Refer to the provider's literature.)

## Programming your Voice Mail Access Number

1 When the phone is in the standby mode, press *(menu)*.

2 Press  to move the pointer to "Voice Mail Edit".

```
Memory Edit
NT Service Edit
▶Voice Mail Edit
```

Then press *(int'cm/select)*. If you have previously stored a number, the following display appears: Use the  and  to move the pointer to the "Edit Number" option. Press *(int'cm/select)* to select the option.


```
▶Edit Number
Delete Number
Go Back
```

3 Enter your personal access number.

4 Press *(int'cm/select)*. You will hear a confirmation tone and the following display appears.

```
Voice Mail No.
  Stored
```

## With the base

1 Press and hold  in standby mode, until a tone sounds.





2 Enter your personal access number.

3 Press  again. You will hear a confirmation tone.



You must subscribe to voice mail service from your telephone company in order to use this feature. The voice mail service company will provide you with the access number.

## Dialing your Voice Mail Service

Once you've programmed your personal access number, you can dial your mailbox with the touch of a button. When you have messages, simply pick up the handset and press **voice mail** or press  on the base. Or press **talk**, listen for the dial tone, and then press **voice mail**, or press  and press  on the base. If you have not entered the access number or it has been deleted, when you press **voice mail** or , an error tone sounds.


## Message Waiting Indicator



The **voice mail** LED indicator on the handset and base is designed to work with voice mail service provided by your local telephone company. The indicators flash when you have new voice messages. You may need to occasionally reset the indicator if it remains on after you've retrieved your messages. To reset the indicator, return the handset to the base and press and hold **int'cm/page** on the base.

## Deleting the Voice Mail Number


1 When the phone is in the standby mode, press **menu**.

```
Memory Edit
NT Service Edit
#Voice Mail Edit
```

2 Press  to move the pointer to "Voice Mail Edit". Then press **int'cm/select**.

3 Use the  and  to move the pointer to "Delete Number" option. Press **int'cm/select** to select the option.


```
Edit Number
#Delete Number
Go Back
```

4 Press  to select "Yes".

5 Press **int'cm/select** or **delete/channel**. You will hear a confirmation tone and the following display appears.

```
Voice Mail No.
Deleted
```

## With the base

1 Press and hold  in standby mode, until a tone sounds.

2 Press  again. You will hear a confirmation tone.



# Storing Phone Numbers, Names and Distinctive Rings

Memory Dialing allows you to dial a number using just a few key strokes. Your EXT1265 stores up to 30 names/numbers in the handset.

## With the handset

- 1 Press **menu**. The following screen appears.
- 2 Use the **▲** and **▼** to move the pointer to "Memory Edit".
- 3 Press **int'cm/select** to select "Memory Edit".
- 4 Press **▲**, **▼** to move the pointer to the memory location of your choice.

or

Press the number keypad (0-3) for tens' digit and press the number keypad (0-9) for ones' digit to select the memory location.

Press **int'cm/select** to select the location.

- 5 "Store Name" appears on the display. Then use the number keypad to enter the name. Press **caller id** and **voice mail** to move forth/back between characters.

```

NT Service Dial
Memory Edit
NT Service Edit
  
```

```

Memory Edit
01▶
02
  
```

```

Store Name
■
  
```



note

- In memory dialing operation, you must press a key within 20 seconds or the phone will return to standby. If you return the handset to the base, the phone will return to standby also.
- Press **delete/channel** to delete an incorrect character, then enter the correct character. To delete all characters press and hold **delete/channel**.



- The pause feature is useful for long distance calling, credit card dialing, or sequences that require a pause between digits.
- “Distinctive Ring” allows the user to preset the memory locations with a designated ring tone. When an incoming call is received and the Caller ID information matches one of the 30 memory locations, the Distinctive Ring that has been stored for that particular caller will sound.

6 Press **int'cm/select** to store the name. Then “Store Number” appears on the display.

Store Number

7 Press the number key pad to enter the phone number. Then press **int'cm/select** to store the numbers.

8 “Distinctive Ring” appears. Then press **▲** or **▼** to move the pointer to one of the Distinctive Ring options.

Distinctive Ring  
 No Selection  
 Ringer A

9 Press **int'cm/select** to complete the setting. You will hear the confirmation tone.

If you choose not to store a “Distinctive Ring” for each memory location, simply select the “No Selection” option.

Memory04 Stored

keys	Number of times key is pressed								
	1	2	3	4	5	6	7	8	9
<b>1</b>	1								
<b>2abc</b>	A	B	C	a	b	c	2		
<b>3def</b>	D	E	F	d	e	f	3		
<b>4ghi</b>	G	H	I	g	h	i	4		
<b>5jkl</b>	J	K	L	j	k	l	5		
<b>6mno</b>	M	N	O	m	n	o	6		
<b>7pqrs</b>	P	Q	R	S	P	q	r	s	7
<b>8tuv</b>	T	U	U	t	u	v	8		
<b>9wxyz</b>	W	X	Y	Z	w	x	y	z	9
<b>0</b>	*	#	-	&	(	)	(blank)	0	

# Making Calls with Memory Dialing

## Memory dialing from Standby Mode

### With the handset

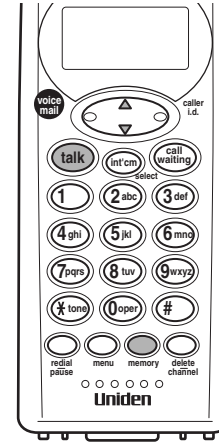
- 1 Press **(memory)**. The handset displays your programmed memory locations.
- 2 Press **(▲)** and **(▼)** or enter a two-digit number (01 - 30) to select the memory location you would like to dial.
- 3 Press **(talk)**. "Talk" and the volume setting appear on the display. Then the displayed number is dialed.

```

01 UNIDEN CORP
02 JOHN DOE
03 MOM AND DAD
  
```

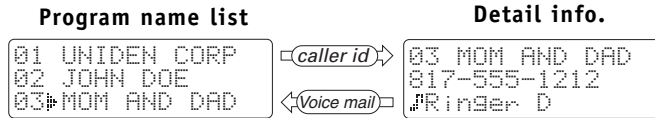
```

Talk
8175551212
  
```



## Display a Programmed Number while in Memory Location List

- 1 Press **memory**. The memory list is displayed
- 2 Press **caller id** to review the details of a memory location.
- 3 Press **voice mail** to return to the program name list.



Whenever you are using a menu screen, you must press a key within 20 seconds or the phone will return to standby.

## Memory dialing from Talk Mode

- 1 Press **talk**. "Talk" and the volume setting appear.
- 2 Press **memory**.
- 3 Enter a two-digit number (01 - 30) to select the memory location of the desired phone number. The selected phone number is displayed. Then the number is dialed.

Talk  
Volume Medium

Talk 0:00

Talk 0:35  
8175551212

# Editing or Erasing a Stored Name, Phone Number or Distinctive Ring

- 1 Press **menu** .
- 2 Use the **▲** and **▼** to move the pointer to "Memory Edit".
- 3 Press **int'cm/select** to select "Memory Edit".
- 4 Press **▲**, **▼** to scroll through the memory locations.

or

Press the number keypad (0-3) for tens' digit and press the number keypad (0-9) for ones' digit to select the memory location.

Then press **int'cm/select** to select the location to be edited.

- 5 Press **▼** or **▲** to select the desired function and press **int'cm/select** . To edit the stored data, select "Edit". To delete the data, select "Delete". To return to the previous screen, select "Go Back".

To edit data, go to step a. To delete data, go to step b. (See page 28.)

```
NT Service Dial
▶Memory Edit
NT Service Edit
```

```
Memory Edit
01▶UNIDEN CORP
02 JOHN DOE
```

```
▶Edit Memory01
Delete Memory01
Go Back
```

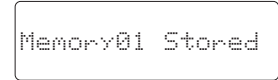


note

To delete all characters press and hold **delete/channel** .

## a. Editing a stored name, phone number or distinctive ring

- (1) Use the number keypad, *(delete/channel)*, *(voice mail)* and *(caller id)* to edit the name and numbers. Use *(▲)*, *(▼)* to scroll through the distinctive ring list if you want to make a change.

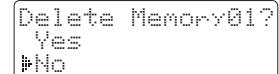


Memory01 Stored

- (2) Press *(int'cm/select)* when all editing is complete and a confirmation tone sounds.

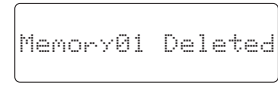
## b. Deleting the stored data

- (1) Press *(▲)* to move the pointer to "Yes".



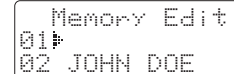
Delete Memory01?  
Yes  
No

- (2) Press *(int'cm/select)* or *(delete/channel)*. There is a confirmation tone and the entry is deleted. The following screen appears.



Memory01 Deleted

- (3) After a few seconds the display returns to the "Memory Edit" screen. You may select another number to edit or press *(menu)* to return to standby.

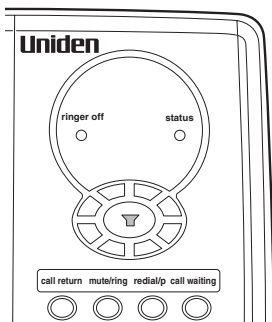




Memory Edit  
01  
02 JOHN DOE

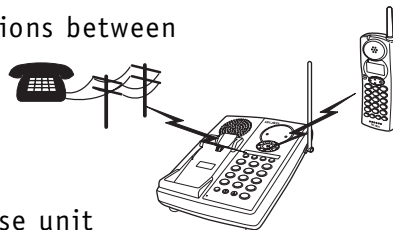
## 3-way Conferencing

The Uniden EXT1265 permits 3-way conversations between the handset, base and an outside line.

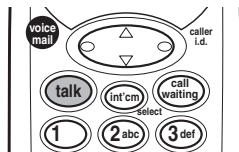
### When speaking on the handset



- 1 Press  on the base unit to initiate the 3-way conversation.
- 2 To hang up, press  on the base. The handset will still be connected to the call.




### When speaking on the base



- 1 Press **talk** on the handset to initiate the 3-way conversation.
- 2 To hang up, return the handset to the base, or press **talk** on the handset. The base will still be connected to the call.




- Pressing the  on the base while dialing with the handset will set the 3-way conversation mode. Dialing is not affected.
- During a 3-way conversation, you can only dial from the handset.





If the page is not answered within one minute, the paging sound stops automatically.

## Intercom/Page Feature

### Intercom from the base to handset

- 1 Press **int'cm/page** on the base. The handset beeps. (If no answer, press **int'cm/page** again to cancel.)
- 2 Press any key on the handset to answer. "Intercom" appears on the display.
- 3 To turn off the intercom, press **talk** on the handset or  on the base.



### Intercom from the handset to base

- 1 Press **int'cm/select** on the handset. (If no answer, press **int'cm/select** again to cancel.)
- 2 At the base, press **int'cm/page** or  to answer. Speak into the base microphone.
- 3 To turn off the intercom, press **talk** on the handset or  on the base.




# Call Transfer Feature

## To transfer from the handset to the base

- 1 Press **int'cm/select** on the handset. The caller is put on hold and the intercom tone sounds on the base.
- 2 Press **int'cm/page** or  on the base. The intercom mode is activated, but the caller is still on hold.
- 3 To transfer the call to the base, press **talk** on the handset. To cancel the transfer, press  on the base.

## To transfer from the base to the handset

- 1 Press **int'cm/page** on the base. The caller is put on hold and the intercom tone sounds on the handset.
- 2 Press any key on the handset. The intercom mode is activated, but the caller is still on hold.
- 3 To transfer the call to the handset, press  on the base. To cancel the transfer, press **talk** on the handset.

# Chain Dialing

The memory locations on the handset are not limited to phone numbers, you may want to store in memory a group of numbers (up to 20 digits) that you need to enter once your call connects. This is referred to as Chain Dialing.

## Mute (Base)

You can temporarily turn off the microphone so that the person you are talking with cannot hear you. During a telephone call press **(mute/ring)** to turn off the microphone. Press **(mute/ring)** again or **▽** to cancel muting.

## Selecting a Different Channel

If you encounter interference while using your phone, you can manually change the phone's channel for clear operation by pressing **(delete/channel)**. Interference can come from appliances or other phones in your home (see troubleshooting page 49).

## Tone Dialing Switch-over

Some telephone companies use equipment that require pulse dialing (sometimes referred to as rotary dialing). If you need to enter tone dialing digits, you can switch-over to tone dialing during the call. An example of this could be entering your bank account number after you have called your bank. The digits of your bank account can be entered using DTMF tones.

Initially make your call with the pulse dialing mode. Once your call connects, press **(x tone)**. Enter the desired number (like in the example above, the bank account number). These digits will be sent as tone dialing. This special number can be stored in a memory location. This is referred to as Chain Dialing (See page 31). Once the call ends, the tone mode is canceled and pulse dialing resumes.

# Caller ID

**You must subscribe to Caller ID service to use this feature.**

When the telephone rings, the Caller ID feature allows you to view the caller's name and phone number on the display before you answer the phone.

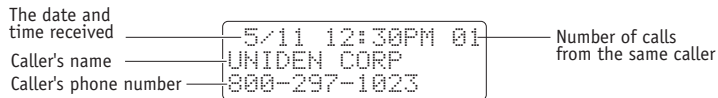
Once the Caller ID information is retained, the handset displays the phone number of the incoming call, the name, time and the number of calls.

Additionally, you can dial the displayed number and store the information for memory dialing. Make sure you have turned on the Caller ID/Call Waiting feature (See page 12).

## When the Telephone Rings

- 1 When the Caller ID message is received, the display shows the caller's phone number. The incoming call information is stored in the Caller ID record. If the Caller ID service includes the caller's name, the caller's name appears on the display (up to 15 characters).

Here are some typical displays;



**When the phone number and name data are received**

```
Incoming Call
UNIDEN CORP
800-297-1023
```

**When invalid data is received**

```
Incoming Call
Incomplete Data
```



- If you answer a call before the Caller ID message is received (Example: before the second ring), the Caller ID message will not appear.
- When the call is received via a telephone company that does not offer Caller ID service, the caller's phone number and name do not appear. (This includes international calls.)
- When the call is via a private branch exchange (PBX), the caller's phone number and name may not appear.



- In Caller ID operation, if no key is pressed for more than 20 seconds, an error tone sounds and the telephone returns to the standby mode.
- If a call comes in via a telephone system that does not offer Caller ID service, no information is stored.
- Each message can be up to 15 characters for the phone number and the name.
- Data errors appear as "■".

```
5/11 12:30PM 01  
UNIDEN CORP  
800-2■■-1023
```

#### When a private name is received

```
Incoming Call  
Private Name  
800-297-1023
```

#### When a private number is received

```
Incoming Call  
UNIDEN CORP  
Private Number
```

#### When an unknown name is received

```
Incoming Call  
Unknown Name  
800-297-1023
```

#### When an unknown number is received

```
Incoming Call  
UNIDEN CORP  
Unknown Number
```

2 When you answer the call, the display changes to "Talk".

## Viewing the Caller ID Message List

The Caller ID list stores information for up to 70 incoming calls - even unanswered calls.

- 1 Press **caller id**. The summary screen appears. The screen shows the number of new messages and total messages.

```
New :01  
Total:02
```

- 2 Press **▼** to display the latest Caller ID message.
- 3 Press **▼** to see the next message. Or press **▲** to see the previous message.

```
5/17 12:30PM 03  
UNIDEN CORP  
800-297-1023
```

- 4 Press **caller id** to return to standby.

# Deleting Information from the Caller ID List

The EXT1265 stores up to 70 messages. If the phone receives the 71st message, the oldest one in the list is automatically deleted. Caller ID data can also be deleted manually.

## Deleting a Caller ID message

- 1 Press caller id . Display the message to be deleted from the Caller ID list by pressing ▲ or ▼ .
- 2 Press delete/channel .
- 3 Press ▲ or ▼ to select "Yes" or "No".
- 4 Press int'cm/select or delete/channel .

```
5/17 12:30PM 03  
UNIDEN CORP  
800-297-1023
```

```
Delete Message?  
# Yes  
No
```

### When the pointer is at "Yes":

A tone sounds and the Caller ID message is deleted.

### When the pointer is at "No":

The display returns to the Caller ID message.



If you get an incoming call or page, the deleting operation is canceled and the telephone returns to standby so you can answer the call or page.



- While using the “Delete All?” screen, if no key is pressed for more than 20 seconds, an error tone sounds and the telephone returns to standby.

## Deleting all Caller ID names/numbers

- 1 Press `caller id` .
- 2 Press `delete/channel` .
- 3 Press `▲` or `▼` to select “Yes” or “No”.
- 4 Press `int'cm/select` or `delete/channel` .

### When the pointer is at “Yes”:

A tone sounds and all stored Caller ID messages are deleted.

### When the pointer is at “No”:

The display returns to the summary screen.

```
New :01
Total:02
```

```
Delete All?
Yes
#No
```

```
Total:00
```

```
New :01
Total:02
```

## Using the Caller ID List

### Calling a party from the Caller ID list

You can place a call from the Caller ID list. The EXT1265 stores up to 70 messages.

- 1 Press `caller id` . Display the message to be dialed from the Caller ID list by pressing `▲` or `▼` .
- 2 Press `talk` . The displayed phone number dials automatically.

```
12/21 12:30PM 03
UNIDEN CORP
800-297-1023
```

```
Talk
8002971023
```

- You cannot make a call from the Caller ID list if your EXT1265 is connected to a private branch exchange (PBX).
- When a long distance call has been set, “i” appears in the display.

## Long Distance calls and Area Code setting/cancellation

Pressing **1** while the incoming call information is displayed (in step 1) will set or cancel a long distance call. Pressing **3** will set or cancel an area code setting.

## Storing Caller ID messages in memory dialing

Using the incoming call information (i.e., Caller ID list), the phone number of the party on the Caller ID list can be stored in memory dialing.

1 Press **caller id**. Select the phone number to be stored from the Caller ID list by pressing **▲** or **▼**.

```
5/17 12:30PM 03
UNIDEN CORP
800-297-1023
```

2 Press **memory**.

```
Select Location
01#UNIDEN CORP
02 JOHN DOE
```

3 Press **▲** and **▼** or enter a two-digit number (01 - 30) to select the memory location to be stored.

4 Press **int'cm/select**. If a message has already been stored in the selected memory location, a confirmation screen is displayed. Press **▲** or **▼** to select "Yes" or "No". Press **int'cm/select** to overwrite. The display returns to the Caller ID list.

```
Replace Memory?
Yes
#No
```

If the memory location is available, you will need to select a Distinctive Ring option.

```
Distinctive Ring
#No Selection
Ring# A
```



- You can not store a Caller ID message if the phone number does not appear in the message.
- If there is an incoming call or page, memory storage is canceled and the telephone is set to receive the incoming call or page.
- Once a message from the Caller ID list is stored in a memory location, the Caller ID data can be edited. (See page 27.)

## Using “Caller ID on Call Waiting” Service

“Caller ID”, “Call Waiting”, and Caller ID on Call Waiting are separate services. CIDCW (Caller ID on Call Waiting) performs the same as regular Caller ID on a Call Waiting number. You must subscribe to the “Caller ID on Call Waiting (CIDCW) service” before you can use the following features. The “Call Waiting” service can also be used independently. Please contact your local telephone company for details.

- 1 When a new incoming call arrives during your current telephone call, the phone number and the name of the caller are displayed.



```
Talk 10:30
UNIDEN CORP
800-297-1023
```

- 2 Press *call waiting*. You will be able to talk with the second caller. The first caller will be put on hold.
- 3 To return to the first caller, press *call waiting* again.

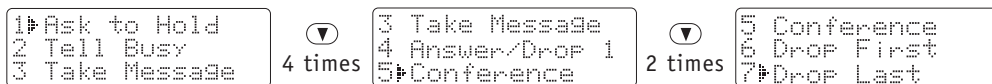


# Call Waiting Deluxe Features

Your EXT1265 gives you new options for call waiting. At the touch of a button, you can ask the caller to hold, send them to your voice mail service, or conference them into your current call. You may be required to subscribe to call waiting and call waiting deluxe to use these features. Not all features are available in all areas. Check with your local telephone company for details.

- 1 When you receive a call waiting call, press **(menu)** for a list of options.
- 2 Press the **(▲)**, **(▼)** or number key pad (1 - 7) to select an option.

## For example:



- 3 Press **(int/cm/select)**. A confirmation screen will appear.

Your EXT1265 is pre-programmed with seven call waiting options. You may select to ask the calling party to **hold**, send them a **busy** message, **forward** them to your voice mail, or **answer and drop** the first caller. You may also select to **conference** them into the current call or, at anytime, choose to **drop the first** or **drop the last caller**. Check with your local telephone company for a full list of options.

note

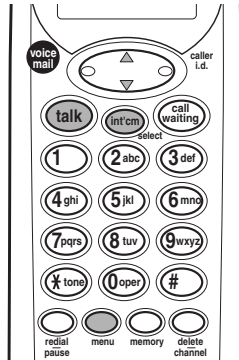
- To activate features, select "CW Options" in Caller ID setup. See page 12.
- You can also answer a waiting call immediately by pressing the **(call waiting)** key, the first caller will be placed on hold. To return to the original caller, press **(call waiting)** again.



- You must select a service from the menu before pressing **talk**.
- When using certain calling features, local toll or long distance charges may apply.
- Certain calling features may not be used on some long distance calls or from certain types of business lines.

## Accessing Advanced Calling Features

To access the advanced calling features programmed into your phone, follow the instructions below. General descriptions of each service are given in the following section. For complete instructions for using each service, please contact your local telephone company.



- 1 Press **menu**. The following screen appears.
- 2 Press **int'cm/select**.
- 3 Use the **▲** or **▼** key or enter a two-digit number (01-12) to select the feature you would like to use.
- 4 Press **talk**. Talk and the volume setting appears for a few moments. The display shows the activation code being dialed.

```
#NT Service Dial
Memory Edit
NT Service Edit
```

```
01#Call Return
02 Busy Redial
03 Oncl Call Wtg
```

```
Talk
*69
```

Only the call return feature can be accessed from the base. (When the access code is programmed. See page 45.)

In the standby mode, press **call return**.  
The programmed code will be dialed.

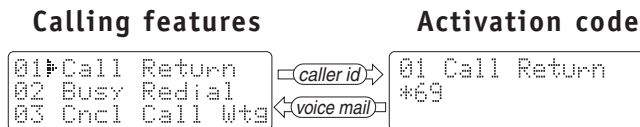
# Pre-programmed Calling Features

The following calling features and activation codes are pre-programmed in the EXT1265. Activation codes may vary depending on the local telephone company. See page 43 to reprogram a different code of any of these features.

No.	Calling features	Display	Preprogrammed activation codes
01	Last Call Return	Call Return	*69
02	Busy Call Return	Busy Redial	*66
03	Cancel Call Waiting	Cncl Call Wtg	*70
04	Call Forwarding	Call Forward	72#
05	Cancel Call Forwarding	Cncl Call Fwd	73#
06	Priority Calling	Priority Call	*61
07	Anonymous Call Rejection On	ACR On	*77
08	Anonymous Call Rejection Off	ACR Off	*87
09	Call Blocking	Call Block	*60
10	Select Blocking	Select Block	*67

## Displaying the pre-programmed activation codes

Use the *(caller id)* and *(voice mail)* keys to switch between the calling feature and its activation code.



## Descriptions of calling features

The following descriptions are typical and may vary depending on your local calling area and service availability. For complete instructions, please contact your telephone company.

**Last Call Return** remembers the number of the person who called you last and automatically dials that number. This feature is useful if you just missed an incoming call.

**Busy Call Return** continually redials a busy number for you. When a number is busy, Busy Redial monitors the busy number and lets you know when the line is free with a distinctive ring. The number you called will not ring until you pick up the phone.

**Cancel Call Waiting** temporarily cancels call waiting service. This feature is useful if you have call waiting service, but don't want to be disturbed during a call.

**Call Forwarding** allows you to send your calls to another phone, cellular or even pager number.

**Cancel Call Forwarding** temporarily cancels call forwarding.

**Priority Calling** lets you recognize special calls before you answer the phone. You can set up a list of phone numbers and the instant your phone rings, you'll know if the call is from one of these numbers by the distinctive ring. Your list can identify important callers or people you don't wish to talk to.

**Anonymous Call Rejection** stops calls from people who block their Caller ID information. Anonymous callers hear a message that you are not accepting blocked calls and how to unlock their calls. On your end of the line, the phone doesn't ring.

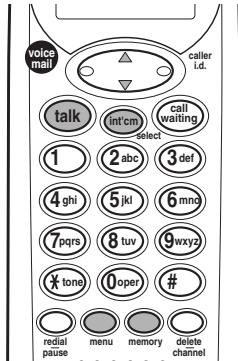
**Call Blocking** allows you to stop calls from specified numbers.

**Select Blocking** stops your name and telephone number, one call at a time, from being sent to Caller ID customers.

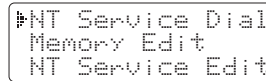
# Adding New Features

The last two calling feature locations are available for you to program new features into your EXT1265. You may also reprogram features in any of the other locations or restore the pre-programmed service at any time.

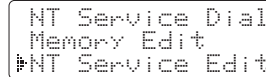
## Add or edit a service



1 Press **menu**.  
The following screen appears.



2 Use the **▲** and **▼** keys to select NT Service Edit.



3 Press **int'cm/select**.  
The following screen appears.



4 Use the **▲** and **▼** keys to select the feature location you would like to edit.



5 Press **int'cm/select**.  
The following screen appears with the service location number that you have selected in the display.



6 Press **(int'cm/select)** to edit the feature stored in location two.

The following screen appears:

The cursor flashes indicating that the name can be edited. Use the **(caller id)** , **(voice mail)** , and number keys to enter a new name.

Press the **(delete/channel)** key to delete a character.

Press and hold **(delete/channel)** to delete all characters at once.

```
Service Name
Busy Redial█
```

7 Press **(int'cm/select)** when you have entered a new name.

The following screen appears:

The cursor flashes indicating that the code can be edited or entered. Use the keypad to enter a new code.

If you enter a wrong digit, press **(delete/channel)** .

To delete wrong digits all together, press and hold **(delete/channel)** .

```
Service Number
*66█
```

8 Press **(int'cm/select)** . The following screen appears:

9 Press **(menu)** or return the handset to the base to return to standby mode.

You can restore a feature to its original pre-programmed service. If you would like to restore a feature, select "Restore Svc02" in step 5, and select "Yes". The following display appears.

The phone returns to step 4.

```
Service02 Stored
```

```
Restore Svc02?
Yes
No
```

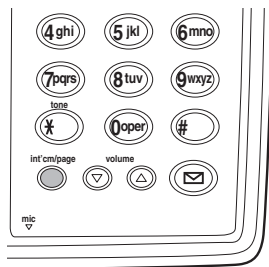
```
Service02
Restored
```

You can also edit the access code of the **call return** key on the base.

- 1 Press and hold **call return** in standby mode until a tone sounds.
- 2 Enter the access code using the number keypad (0-9), **\*/tone** and **redial/p**.
- 3 Press **call return** again. You will hear a confirmation tone.

## Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary. The first time you charge your handset, the security code is automatically set. In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code.



- 1 Remove the handset from the base unit. Press and hold **int'cm/page** on the base.
- 2 While the handset is emitting the paging sound, replace the handset to the base unit and continue to hold the **int'cm/page** for 3 seconds. The paging tone stops. Release the **int'cm/page**. A random, new security code is set.

note

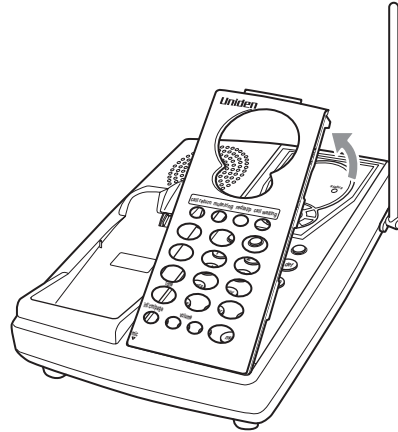
If the handset battery pack is completely discharged or the battery pack is removed, the digital security code will be lost. If this happens, a new security code is set automatically next time the battery pack is charged.



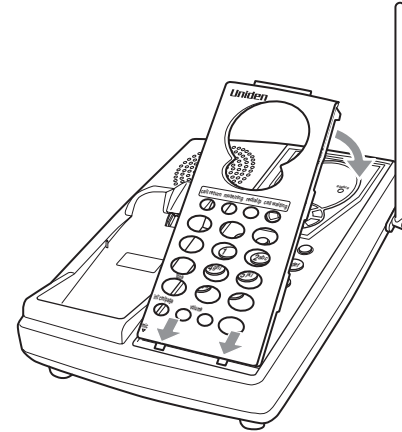
For additional face plate colors visit our web site:  
[www.uniden.com](http://www.uniden.com)

## Changing the Face Plate

To remove the Face plate



To attach the Face plate



## Headset Installation

Your phone may be used with an optional headset, the Uniden HS910. To use this feature, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headsets may be purchased by calling the Uniden Parts Department or visiting the website. See Page 50.)





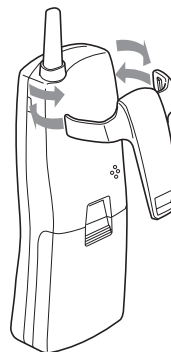
## Installing the Beltclip

### To attach the beltclip

Insert the beltclip into the holes on each side of the handset. Press down until it clicks.

### To remove the beltclip

Pull both sides of the beltclip to release the tabs from the holes.



## Maintenance

### When slightly dirty

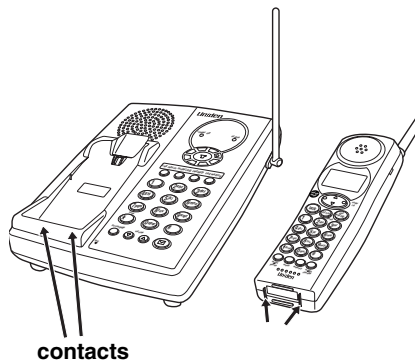
Wipe with a soft, dry cloth.

### When very dirty

Wipe with a soft cloth that has been dampened with diluted, neutral detergent. Dry with a dry cloth.

### When the charging terminals become dirty

Wipe with a dry cloth or a pencil eraser, if necessary.



Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.

## Note on Power Sources

### Battery replacement and handling

When the operating time becomes short, even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. Please contact your place of purchase or the Uniden Parts Department for a replacement battery. (See Page 50.)

#### Power Failure

During the period that the power is off, you will not be able to make or receive calls with the telephone.

### RECYCLING NICKEL-CADMIUM BATTERIES

**NICKEL-CADMIUM BATTERIES MUST BE DISPOSED OF PROPERLY.**



Nickel-cadmium cells are used in the battery pack. Please take your used nickel-cadmium battery packs to a store that recycles nickel-cadmium batteries.

#### Caution

- Use the specified battery pack.
- Do not remove the battery from the handset to charge it.
- Never throw the battery into a fire, disassemble it, or heat it.
- Do not remove or damage the battery casing.

# Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first.

Symptom	Suggestion
The <b>status</b> LED won't light when the handset is placed in the base unit.	<ul style="list-style-type: none"> <li>• Make sure the AC adapter is plugged into the base unit and wall outlet.</li> <li>• Make sure the handset is properly seated in the base unit.</li> <li>• Make sure the charging contacts on the handset and base unit are clean.</li> </ul>
The audio sounds weak and/or scratchy.	<ul style="list-style-type: none"> <li>• Press <i>(delete/channel)</i> during a call to help eliminate background noise.</li> <li>• Make sure that the base unit antenna is in a vertical position.</li> <li>• Move the handset and or base unit to a different location away from metal objects or appliances and try again.</li> <li>• Make sure that you are not too far from the base.</li> </ul>
Can't make or receive calls.	<ul style="list-style-type: none"> <li>• Check both ends of the base unit telephone line cord.</li> <li>• Make sure the AC adapter is plugged into the base unit and wall outlet.</li> <li>• Disconnect the AC adapter for a few minutes, then reconnect it.</li> <li>• Change the digital security code (See page 45).</li> <li>• Make sure <i>(talk)</i> is pressed.</li> </ul>
The handset doesn't ring or receive a page.	<ul style="list-style-type: none"> <li>• The battery pack may be weak. Charge the battery on the base unit for 15 - 20 hours.</li> <li>• The handset may be too far away from the base unit.</li> <li>• Place the base unit away from appliances or metal objects.</li> <li>• Change the digital security code (See page 45).</li> </ul>
Severe noise interference	<ul style="list-style-type: none"> <li>• Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.</li> <li>• Move to another location or turn off the source of interference.</li> </ul>
The Caller ID/CIDCW does not display.	<ul style="list-style-type: none"> <li>• The handset was picked up before the second ring.</li> <li>• The call was placed through a switch board.</li> <li>• Call your local telephone company to verify your Caller ID service is current.</li> <li>• Make sure that the CIDCW option is set to "CIDCW on" or "CW Options".</li> </ul>

# General Information

The EXT1265 complies with FCC Parts 15 and 68.  
Operating Temperature: 0°C to +50°C (+32°F to +122°F)

## AC Adapter Information

AC Adapter part number: AD-312  
Input Voltage: 120V AC 60Hz  
Output Voltage: 9V DC 350 mA

## Battery Information

Battery part number: BT-905  
Capacity: 600 mAh, 3.6V  
Battery Use Time (per charge)  
From fully charged:  
Talk Mode duration 6 hours  
Standby Mode duration 10 days

With normal usage, the battery should last about one year.

Replacement batteries may be purchased at your local Uniden dealer or by contacting the Uniden Parts Department (800) 554-3988. Hours are from 7:00 a.m. to 5:00 p.m. Central Time, Monday through Friday. We can also be reached on the web at [www.uniden.com](http://www.uniden.com)

Specifications, features, and availability of optional accessories are all subject to change without prior notice.



If the handset is left off of the base, the actual Talk Mode duration will be reduced respective to the amount of time the handset is off the base.

## Precautions!

Before you read anything else, please observe the following:

### Warning!

Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

### Rechargeable Nickel-Cadmium Battery Warning

- This equipment contains a rechargeable nickel-cadmium battery.
- Cadmium is a chemical known to the State of California to cause cancer.
- The rechargeable nickel-cadmium battery contained in this equipment may explode if disposed of in a fire.
- Do not short-circuit the battery.
- Do not charge the rechargeable nickel-cadmium battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause the battery to explode.

### Rechargeable Nickel-Cadmium Batteries Must Be Recycled or Disposed of Properly



- Uniden voluntarily participates in an RBRC® industry program to collect and recycle nickel-cadmium batteries at the end of their useful life, when taken out of service within the United States. The RBRC® program provides a convenient alternative to placing used nickel-cadmium batteries into the trash or municipal waste stream, which is illegal in some areas.
- Through the RBRC® program, Uniden makes it easy for you to drop off the used battery at local retailers of replacement nickel-cadmium batteries. You may also contact your local recycling center for information on where to return the used battery. Please call 1-800-8-BATTERY for information on Ni-Cd battery recycling in your area. Uniden's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.
- RBRC® is a registered trademark of the Rechargeable Battery Recycling Corporation.

## Important Safety Instructions

When using your telephone equipment, these basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.
4. Do not use this product near water; for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the unit.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect the product from overheating, these openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be damaged by persons walking on it.
9. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electrical shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - A. When the power supply cord is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally when following the operating instructions. (Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive repair work by a qualified technician.)
  - E. If the product has been dropped or the cabinet has been damaged.
  - F. If the product exhibits a distinct change in performance.
13. Do not use the telephone to report a gas leak in the vicinity of the leak.

### Additional Battery Safety Precautions

**Caution!** To reduce the risk of fire or injury to persons by the battery, read and follow these instructions:

1. Use only the appropriate type and size battery pack specified in

the owner's manual.

2. Do not dispose of the battery pack in a fire. The cell may explode. Check the nickel-cadmium battery disposal package insert for disposal instructions.
3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling the battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
5. Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the owner's manual provided for this product.
6. Observe proper polarity orientation between the battery pack and battery charger.

**SAVE THESE INSTRUCTIONS!**

## Important Electrical Considerations

Unplug all electrical appliances when you know an electrical storm is approaching. Lightning can pass through your household wiring and damage any device connected to it. This phone is no exception.

### Warning!

Please do not attempt to unplug any appliance during an electrical storm.

### The FCC Wants You To Know

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner's manual, could void your authority to operate this product. The equipment cannot be used on public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)

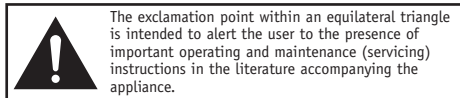
### Range

Your new phone is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. We have rated this phone to operate at a maximum distance with the qualification that the range depends upon the environment in which the telephone is used. Many factors limit range, and it would be impossible to include all the variables in our rating. The Maximum Range rating of this phone is meant to be used as a means of comparison against other range claims.

### Telephone Line Problems

The FCC has granted the telephone company the right to disconnect service in the event that your phone causes problems on the telephone line. Also, the telephone company may make changes in facilities and services which may affect the operation of your unit. However, your telephone company must give adequate notice in writing prior to such actions to allow you time for making necessary arrangements to continue uninterrupted service.

If you are having trouble with your telephone service, you must first disconnect your phone to determine if it is the cause of your problem. If you determine that it is the cause, you must leave it disconnected until the trouble has been corrected.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## Radio Interference

Radio interference may occasionally cause buzzing and humming in your cordless handset, or clicking noises in the base. This interference is caused by external sources such as TV, refrigerator, vacuum cleaner, fluorescent lighting, or electrical storm. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base not be plugged into a circuit that also powers a major appliance because of the potential for interference. Be certain that the antenna on the unit is fully extended when needed.

In the unlikely event that you consistently hear other voices or distracting transmissions on your phone, you may be receiving radio signals from another cordless telephone or other source of interference. If you cannot eliminate this type of interference, you need to change to a different channel.

Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

## More Than One Cordless Telephone

If you want to use more than one cordless telephone in your home, they must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

## Cordless Telephone Privacy

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.

## Installation Considerations

### Selecting a Location

Before choosing a location for your new phone, there are some important guidelines you should consider:

- The location should be close to both a phone jack and continuous power outlet. (A continuous power outlet is an AC outlet which does not have a switch to interrupt its power.)
- Keep the base and handset away from sources of electrical noise such as motors or fluorescent lighting.
- Be sure there is sufficient space to fully extend the base antenna.
- The base can be placed on a desk or tabletop or mounted on a standard telephone wall plate.
- You should charge your new phone for 15-20 hours before completing the installation or using the handset.

## Telephone Line Outlets

There are two types of phone outlets:

### Modular Jack

Most phone equipment available now uses modular jacks. Phone cords are fitted with a molded plastic connector which plugs into this type of jack. If you do not have modular phone jacks, contact your local telephone company for information about their installation.

### Hardwired Jack

Some equipment is wired directly to a phone jack, and these types of installations require a modular jack converter. This type of installation is not difficult; however, you should contact your Uniden telephone dealer or a telephone supply store for advice about the proper adapter or converter for your particular situation.

## Connecting the Telephone Cords

Consider these safety guidelines before connecting the telephone cords:

### Caution!

- *Never install telephone wiring during a lightning storm.*
- *Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected.*
- *Use caution when installing or modifying telephone lines.*

## Applying Power to the Base

This phone requires an AC outlet, without a switch to interrupt power, and the included AC adapter. To relieve strain on the DC plug when the phone is placed on a desk or table, wrap the power cord around the strain relief notch on the bottom of the base.

**NOTE:** *Place the power cord so that it does not create a trip hazard, or where it could become chafed and create a fire or other electrical hazards.*

## Adapter Safety Features

*Do not use an outlet controlled by a wall switch.*



Use only the Uniden AC Adapter supplied with this phone.

## One Year Limited Warranty

**Important:** Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")

ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

**Uniden America Corporation**  
Parts and Service Division  
4700 Amon Carter Blvd.  
Fort Worth, TX 76155

(800) 297-1023, 7 a.m. to 7 p.m. Central, Monday through Friday

# Index

## **0 - 9**

- 3-way conferencing . . . . .29
- 18 ring options . . . . .15

## **A**

- Advanced Calling Features . .40
- Area Code . . . . .13
- Auto Talk . . . . .12

## **B**

- Base ringer . . . . .14
- Base speaker volume . . . . .18
- Battery pack
  - Preparing and charging . . .7
  - Replacement and handling 48
- Beltclip . . . . .47

## **C**

- Caller ID
  - Caller ID service . . . . .33
  - Calling . . . . .33
  - Call Waiting . . . . .18, 38
  - Deleting . . . . .35
  - Setting . . . . .12
  - Storing . . . . .37
  - Using . . . . .36
  - Viewing . . . . .34

- Connection . . . . .8

## **D**

- Deluxe Call Waiting Features . .39
- Dialing mode . . . . .9
- Digital security code . . . . .45
- Distinctive Ringer . . . . .15

## **E, F, G, H**

- Earpiece volume . . . . .18
- Face plate . . . . .46
- General information . . . . .50
- Headset installation . . . . .46

## **I, J, K, L**

- Important Safety
  - Instructions . . . . .51
- Intercom . . . . .30
- Language . . . . .16

## **M, N, O**

- Maintenance . . . . .47
- Making a call . . . . .17
- Memory dialing
  - Editing . . . . .27
  - Erasing . . . . .27
  - Making calls . . . . .25
  - Storing . . . . .23

- Mute . . . . .32

## **P, Q**

- Package contents . . . . .5
- Precautions . . . . .51

## **R**

- Receiving a call . . . . .17
- Redialing a call . . . . .19
- Ringer volume . . . . .14

## **S**

- Setting up
  - Base unit . . . . .8
  - Handset . . . . .7

## **T, U, V, W, X, Y, Z**

- Transfer . . . . .31
- Troubleshooting . . . . .49
- Voice Mail . . . . .21
- Warranty . . . . .52

# Memo



## **At Uniden, we'll take care of you!**

If you need any assistance with this product, please call our Customer Hotline at

**1-800-297-1023**

**PLEASE DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.**

Our Uniden representatives will be happy to help you with any matters regarding the operation of this unit, available accessories, or any other related matters.

Thank you for purchasing a Uniden product.

Hours: M-F 7:00 a.m. to 7:00 p.m. CST.

[www.uniden.com](http://www.uniden.com)

A World Without Wires | **Uniden**<sup>®</sup>

Covered under one or more of the following U.S. patents:

4,511,761 4,523,058 4,595,795 4,797,916 5,381,460 5,426,690  
5,434,905 5,491,745 5,533,010 5,574,727 5,650,790 5,660,269  
5,661,780 5,663,981 5,671,248 5,717,312 5,754,407 5,768,345  
5,787,356 5,838,721 5,864,619 5,893,034 5,912,968 5,915,227  
5,929,598 5,930,720 5,960,358 5,987,330 6,044,281 6,070,082  
6,125,277

© 2001 Uniden America Corporation, Fort Worth, TX  
All rights reserved. Printed in China.

UCZZ01752ZZ